

Herbert Manangan

Web developer



Contact

+63 961 0782 381

herbertmanangan26@gmail.com

Block 31 Lot 10 26st. Phase II
Wellington Residences Tanza, Cavite,
Philippines 4108

About Me

Detail-oriented and adept at delivering accurate results in a fast-paced environment with conflicting deadlines.

Technical Skills

- Digital Marketing
- HTML, CSS, Basic JavaScript
- WordPress
- Visual Studio Code
- Bootstrap
- Elementor
- SQL Database
- SQL Server
- VB.net
- Figma
- Facebook Ads Manager
- Mail Chimp
- Adobe Photoshop
- Yoast SEO
- Canva

Education

- **Bachelor of Science in Computer Science**
Luzon College of Science and Technology 2016 - 2018
 - Certification of Best in Web Page Design and Mobile Programming
- **Bachelor of Science in Computer Engineering**
Institute of Creative Computer Technology 2013 - 2016
- **Secondary School**
Pinagbuhatan High School 2009 - 2013
- **Primary School**
Pinagbuhatan Elementary School 2003 - 2009

Experience

- **IT and Documentation Specialist**
Ages Aviation Center, Inc. 2022 - Current
📍 **Manila International Airport, Pasay City, Philippines**
 - Provided direct support for hardware and software setup, connectivity issues, email accounts, telephones, and network establishment across the organization.
 - Developed new web designs using WordPress to enhance the company's online presence and created aircraft parking diagrams for optimal space utilization.
 - Implemented a system to improve organizational efficiency and repaired printers and CCTV systems to ensure operational continuity and security.
- **Freelance**
Social Media Marketing & Web Development 2020 - Current
📍 **Pasig City, Philippines**
 - Managed social media marketing campaigns to boost brand awareness and engagement.
 - Installed and maintained CCTV systems to enhance security for clients.
 - Facilitated online buying and selling platforms, optimizing user experience and sales strategies.
 - Developed websites to improve client online presence and functionality.
- **Technical Support Representative II**
Commerce Asia Inc. 2018 - 2020
📍 **Vasquez Madrigal Plaza, San Juan City, Philippines**
 - Collaborated with developers to document software issues, clarify features with system owners, and ensure high customer satisfaction through performance testing.
 - Provided user training and support via Zoom and on-site sessions, including training colleagues on the product, and delivered product demonstrations to clients.
 - Created workflows, developed technical manuals, and implemented assessments to streamline processes and enhance understanding of software systems.
- **Technical Support Representative I**
Commerce Asia Inc. 2018 - 2018
📍 **Vasquez Madrigal Plaza, San Juan City, Philippines**
 - Provided essential information to customers on software maintenance, warranties, and best practices, while responding promptly to inquiries within standard response times.
 - Enhanced customer service by improving the technical support process and delivering user training through Zoom presentations and on-site sessions, including installation and hands-on training.
 - Conducted maintenance on HID Fargo Card Printers and repaired machines on-site to minimize downtime and ensure operational efficiency.